

VISIT HAUZER.NL
FOR OUR VACANCIES!

GLOBAL HIGHTECH TEAMWORK

Our mission is to engineer coating solutions for life. We develop and assemble coating technology and systems for our renowned customers worldwide and deliver excellent customer support.

Hauzer was founded in 1983 in the Netherlands and became part of the Japanese IHI Group in 2008. IHI has over 200 companies worldwide, totaling over 29,000 employees. The Hauzer group nowadays has over 240 employees divided over our headquarter in the Netherlands and our offices in Japan, China, Spain, Switzerland and as per 2022 the USA.

FIELD SERVICE ENGINEER - HAUZER USA -

WHAT CHARACTERIZES THIS JOB?

As Hauzer USA's first Field Service Engineer, you will be responsible for performing preventive maintenance, assisting customers with machine related issues by troubleshooting & breakdown support and installing upgrades & new systems at customers mainly in North America.

You will provide the customer with correct knowledge transfer, listen well to their requirements and give them training on operating, maintaining and troubleshooting the system.

You will identify customer needs and pass these on to Hauzer, making improvement suggestions to both the customer as Hauzer on e.g. upgrades, service activities and spare parts.

You will ensure detailed and timely reporting to Hauzer, providing feedback concerning specific customers' wishes and technical developments as well as thorough administration of all customer complaints in the ERP system.

You will report to Hauzer USA's Business Manager.

WHAT DO WE ASK?

- You have a bachelor technical degree, preferably in electrical engineering, or at least perform on this level;
- At least 5 years of relevant work experience, preferably in the machine building industry;
- Experience or affinity with PVD/PACVD/CVD coating technology and/or vacuum/pressure technology;
- The willingness and ability to travel up to 100% and when requested on the same or the next day;
- You speak & write English fluently and have a valid driving license and passport;
- You are analytical, self-starting, flexible, representative, **customer focused**, commercial, communicative, independent, **a team player**, organized, **responsible**, an initiator, **respectful and trustworthy**, pro-active and a persistent go-getter.

WHAT DO WE HAVE TO OFFER?

Besides good primary and secondary conditions, Hauzer offers room for personal development and initiative, working in an enthusiastic and dedicated team of colleagues who strive for quality and innovation.

INTERESTED IN THIS VACANCY?

Please send your cv and motivation by email to Michael Martin, Business Manager Hauzer USA, mmartin@hauzer.us

See www.hauzer.nl/careers for our Privacy Policy for Job Applicants.

HAUZER

IHI GROUP