

Join the Kurt J. Lesker Company (KJLC) in Enabling Technology for a Better World. We are seeking a dynamic, detail oriented individual to join our Service team KJLC is a growing global manufacturer and distributor of vacuum technology.

The Service Engineer will handle any resolutions of customer inquiries, reported issues or design concerns related to vacuum and film deposition products and systems. They will also perform service calls related to training, upgrade installations, or general maintenance throughout North America. Typical travel for that is 30%.

**Key Job Elements:**

- Ability to assemble and test standard mechanical and electro-mechanical assemblies or systems
- Ability to troubleshoot mechanical, electrical and common software related issues
- Basic understanding of the operation and processes related to thin film deposition techniques and vacuum technology
- Ability to understand processes related to thin film deposition systems, including pump down, vent and material deposition
- Direct customer interaction and training during installations, service visits and remote support
- Perform work in a logical organized manner while maintaining a high level of quality workmanship
- Identify areas for improvements related to cost reductions, safety or serviceability
- Examine warranty claims, handles customer returns and exchanges
- Interact with other departments to ensure timely delivery, customer service or problem resolution
- Reading and interpreting engineering schematics
- Scheduling of required travel and control of expenses

**Qualifications:**

**Required**

- 5 or more years related experience or relevant course work with an Associate's degree (or accredited trade school or collegiate program)
- Basic understanding of vacuum technology and thin film deposition
- Strong interpersonal and organizational skills
- Professional verbal and written communication skills, facilitating efficient interaction with global customer base
- Ability to travel domestically and work overtime/weekends as needed
- Competent in Microsoft Office applications
- Ability to lift up to 30 pounds

**Preferred**

- Experience with project management, customer service tools and lean office objectives

Kurt J. Lesker is an Equal Opportunity Employer/Vets/Disability

Submit resumes and/or inquiries to [hr@lesker.com](mailto:hr@lesker.com).